



## End-to-end driver risk management with Continuum from Licence Bureau

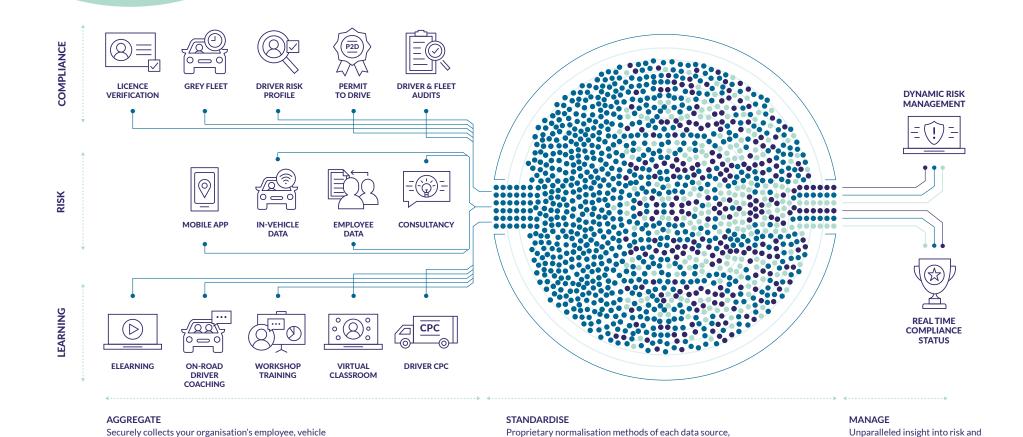
Complete lifecycle of compliance, administration and driver and vehicle management with one easy-to-use online platform.



# Licence Bureau Continuum







ensuring all data is comparable and consistent.

and learning data, from a wide range of data sources to

help identify and manage driver & fleet risk.

compliance management through

real-time dashboards and MI.

# Driver Risk Management





Licence Bureau Continuum's real-time 24x7x365 delivery of driver and fleet risk data makes managing any organisation's fleet a much simpler process, helping to drive decision making and focusing fleet management resource to where it is needed most.

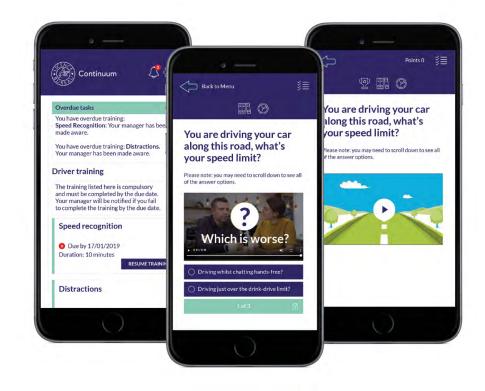
With the Licence Bureau Continuum online driver risk management platform, you can easily and quickly manage your entire driving community from a single online platform and ensure real-time compliance with HSE legislation.

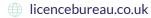
Licence Bureau Continuum is developed using the latest cloud technology to help manage your driver estate with ease from any internet connected device.

Live data, visual dashboards, tasks and alerts provide accurate insight into driver compliance, risk and learning activities.

The Licence Bureau Continuum platform aggregates driver data in real-time from each of our products and services, enabling fleet managers to instantly understand:

- Is my overall risk profile going up or down?
- What risky behaviours are occurring most often within my business?
- What employees are displaying those behaviours most often and how can I address this?
- What incidents are happening right now that I need to respond to?





# Licence Bureau Continuum





End-to-end driver risk management with Continuum.

Complete lifecycle of compliance, administration, driver and vehicle management with one easy-to-use online platform.

Continuum, online driver risk management portal, provides a cost-effective solution to manage your entire driver community from one user interface improving driver safety and meeting compliance requirements.

#### With Continuum:

- Ensure ongoing driver compliance
- Reduce the administrative burden
- Reduce your fleet running costs
- Get visibility of driver training
- Get visibility of vehicle issues
- Easily manage business travel expenses
- Access reporting 24/7/365 on drivers and vehicles
- Scalable and flexible to meet your requirements

#### **Compliance Products**











LICENCE VERIFICATION

**GREY FLEET** 

**DRIVER RISK** PROFILE

TO DRIVE

**AUDITS** 

#### **Risk and Data Management Products**









**MOBILE APP** 

IN-VEHICLE DATA

**EMPLOYEE** 

CONSULTANCY

#### **Learning Products**











**ELEARNING** 

DRIVER COACHING

**TRAINING** 

**VIRTUAL** CLASSROOM

DRIVER CPC

# Compliance





### **Driving Licence Checks**

- Digital e-Declaration
- Results within average 3 seconds
- Results stored by Continuum platform
- Key element of driver Risk Profile Score
- Manager Dashboard view of results
- Check frequency determined by penalty points
- Identifies highest risk drivers
- UK, NI, EU & International licences
- Advises licence renewal date
- Meets your HSE "Duty of Care"



### **Grey Fleet**

- Minimise Grey Fleet administration
- Results stored by TTC Continuum
- Key element of fleet compliance
- GDPR compliant document validation
- Protect your business / brand reputation
- Advises document renewal dates
- Driver App for vehicle inspections
- Manager Dashboard view and alerts
- Compliance reporting 24/7/365
- ISO:27001 & ISO:39001 accredited



### **Driver Risk Profile**

- 40-question Driver Risk Assessment
- Market-leading Risk Score algorithms created by data-scientists
- Key element of fleet compliance
- Dashboard view of Driver Risk Profile
- Recommends most appropriate actions to manage each driver's Risk
- Assesses medical wellbeing to drive
- Enhance the Driver Risk Profile with additional data sources & telematics
- Compliance status per driver for Permit to Drive (P2D)





# Compliance





### Permit to Drive Package

- Paper-free solution
- Notified driver and manager of key driver document expiration dates
- Meets your HSE "Duty of Care"
- Manager Dashboard view all P2D data
- Support & manage drivers who are close to losing their P2D
- Protect your business and brand reputation in the event of an incident
- UK, NI, EU & International drivers



### **Driver and Fleet Audits**

- Work with driver & fleet experts ISO:39001 RTSMS accredited services
- Audit results enhance Driver Risk Profiling and fleet compliance
- Review your organisation's fleet policy
- Accurate data from all staff
- Identify vocational drivers that your organisation was not aware of
- Recommendations to mitigate risk, reduce fleet costs and work smarter
- Ensure that driver & fleet safety are embedded within your culture







### Mobile App

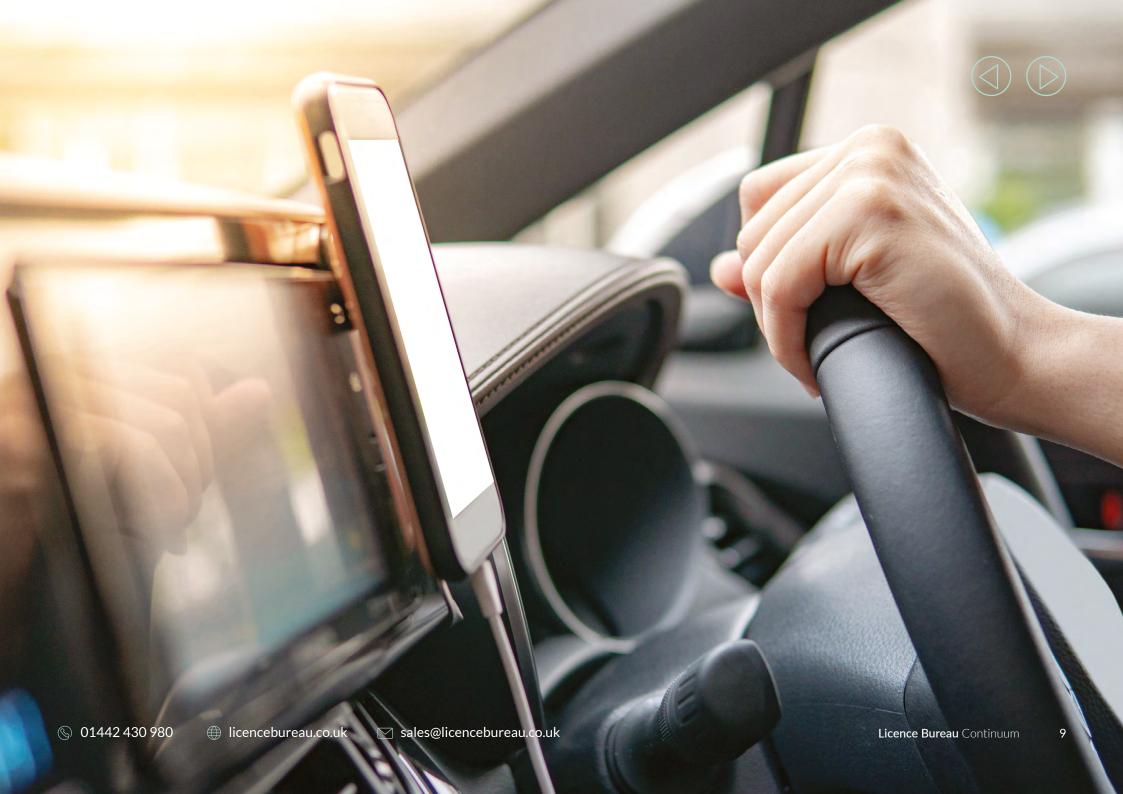
- Makes use of the driver's smartphone
- Driver behaviour and events such as excessive speed allocates eLearning
- No additional hardware required
- Data synchronised with Continuum
- Android & iOS app versions (4G, Wi-Fi)
- Configured to recognise work-related and personal journeys
- Removes paperwork
- Dynamic updates of vehicle condition
- **Excellent Grey Fleet companion service**



### In Vehicle Data

- Connected vehicles and in vehicle technology can define a driver's future development
- On-board telematics systems
- Dashcams
- Pre & post collision technologies
- Seatbelt sensors
- Intelligent speed assistance
- Alcohol interlocks & testing
- Lane keep assistance
- Automated emergency braking









## **Employee Data**

- HR employee data
- Payroll & expense management
- Medical records
- Grey Fleet spouse/partner data
- Incident & accident management
- eLearning & DCPC from other provider
- Previous 1:1 driver coaching feedback
- ISO:27001 Information Security Management System accredited
- Data connection configured to meet your specific organisation's priorities



## Consultancy

- Review current policies & procedures
- Excellent Driver & Fleet Audit companion service
- Experience of ISO:39001 accredited consultants
- Work in partnership with existing Fleet Management staff
- Help to achieve additional professional standards and awards
- Focus beyond compliance requirements



# Learning





### E-learning

- 15 eLearning modules (8-12 mins each)
- eLearning module assigned every 3 months
- 36 mini modules (1-3 mins video)
- One mini module assigned every month
- 4 seasonal training videos
- Each completed module recalculates the driver's Risk Profile Score
- Reminders and Manager alerts for overdue eLearning
- Part of our "Blended Learning" approach



### On Road Coaching

- Reduces driver's overall risk
- Reduces collision rates & fleet costs
- Meet your duty of care obligations
- Improves driver speed recognition
- Overcome driving performance barriers
- Better hazard awareness & forward planning
- Introduces eco-safe driving practices
- Drivers of cars, vans, LCV, LGV or PCV
- Part of our "Blended Learning" approach



### **Driver Workshops**

- Half-day workshops
- Groups of up to 16 drivers
- Interactive group learning
- COAST training applied to our material
- Improves driver safety awareness
- Understanding driver impairment
- Line Manager responsibilities workshop
- Available as Virtual Classroom courses
- Drivers of cars, vans, LCV, LGV or PCV
- Part of our "Blended Learning" approach





# Learning





### Virtual Classroom

- Offers the same core benefits as Workshop Training
- Groups of up to 12 drivers
- Interactive group learning delivered remotely
- Reduces driver expenses & travelling
- Enables business continuity (COVID-19 etc)
- COAST training applied to our material
- Saves money and time on venue booking
- Allows participation from anywhere in the UK
- Part of our "Blended Learning" approach



### **Driver CPC**

- Select from 6x half-day & 7x full-day DCPC courses
- Groups of up to 20 drivers
- Interactive group learning
- COAST training applied to our material
- Counts towards JAUPT's 35-hour certification requirement
- Completed DCPC hours recorded by the DVLA Licence Verification check
- Manager Dashboard for DCPC
- Part of our "Blended Learning" approach



# Aggregate

Securely collects your organisation's employee, vehicle and learning date, from a wide range of data sources to help identify and mange driver & fleet risk.

- Meet your legal "Duty of Care" compliance requirements
- Centralises all activities within the Licence Bureau Continuum platform
- 3 Tier approach COMPLIANCE, RISK & LEARNING
- Comprehensive options from 14 products
- Every driver activity produces accurate, dynamic data streams
- Driver dashboard provides visual performance information
- Driver Risk Profile recommends learning to reduce driver risk
- In-vehicle and Mobile App data dynamically assesses risk
- Simplifies Driver & Fleet Management processes







# **Standardise** & Manage





Proprietary normalisation methods of each data source, ensuring all date is comparable and consistent.

- Licence Bureau Continuum's capability to receive many different data stream
- Live processing of Driver & Fleet data
- Centralises all activities within the Licence Bureau Continuum platform
- **Ensuring all data is Comparable and Consistent**
- Capability to receive in-house employee data
- Standardises data from multiple hardware telematics solutions
- Unique solution to the driver training industry
- Receives and standardises data 24x7x365
- Develop new data streams as your organisation grows



Unparalleled insight into risk and compliance management through real-time dashboards and MI.

- **Dynamic Risk Management reporting**
- **Real Time Compliance Status reporting**
- Visual reporting through Manager Dashboards
- Live, dynamic and accurate Management Information
- Enhanced data from multiple, standardised data streams
- Focus fleet management resource to where it is needed most
- Empowered decision making with real-time, accurate data
- Easily identify individual compliance issues
- Fair and transparent management of driver communities



# **Driver Risk** Management







#### **Expert trainer panel**

Our people have years of industry experience, not just as trainers but working as experts in behavioural change.



#### National coverage

The capability to deliver nationally and beyond. With nearly 300 UK locations and access to a 500 strong trainer panel.



#### Educate across the mobility ecosystem

From first journeys to later years, we are educating people to be safer when on the move - pedestrians, cyclists, bikers and drivers.



#### Tailored solutions

We deliver timely, purposeful, individual and tailored education programmes - workshops, on-road coaching, e-learning and other timely driving interventions.



#### Quality

We understand the importance of delivering quality and value to our clients and consistently strive for excellence.



#### Robust performance reporting

Clients and drivers are provided with regular reports, highlighting changes in risk levels.



#### Dedicated account management

Our clients are supported by a team of professionals that understand the importance of quality and speed, providing "open door' access at all levels.



#### Improving lives and protecting people

The well-being and safety of our clients and the lives we positively impact in broader society are central to our existence.



# TTC Group in Numbers





23% Of the FTSE 100 use our services

25 Years operating in road safety education



11,000

Grey fleet checks per year

850,000



300

Training venues across the UK

Licence verifications last year



500,000

Drivers and riders educated each year



2,600 Clients using our services





133

Staff based at 3 locations

1.5m

Hours of training delivered every year

500

ttc

Approved TTC trainers

# Quality

### Delivering the best service to our clients

Our services are Quality Assured to the highest international standards. We are one of only a handful of UK organisations to have been awarded the ISO:39001 Road Traffic Safety Management Systems accreditations.

- Investors In People
- ISO:39001 Road traffic Safety Management
- ISO:9001 Quality Management
- ISO: 14001 Environmental Management
- ISO/IEC: 27001 Information Security Management
- PAS: 99 Integrated Management Systems
- OHSAS: 45001 Occupational Health and Safety Management



















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Registered in England no. 4819897

Part of the TTC group





